**REGISTRATION & GETTING CLEARED**

1. What does my registration fee include?
   a. Your registration fee includes a uniform top, pictures, and/or awards. See the league flyer for what is included for your league.

2. Getting cleared? What is that?
   a. Getting “cleared” is the combination of registering for the league and player evaluations. The first step is to register online. This will allow you to make sure we have all the correct information (phone numbers, correct name, etc.) and for you to pay online. The second step is to come to an evaluation. We will then verify your child meets the requirements of the league, check height, shirt size, and evaluate their skills.
      i. Note: There are no evaluations in the Instructional Basketball League.

3. I’ve paid online. What’s my next step?
   a. You will need to bring your child to one of the evaluation dates. We will then verify your child meets the requirements of the league, check height, shirt size, and evaluate their skills. A list of the evaluation dates can be found on the league flyer and online.
   b. Instructional Basketball league participants will be contacted by their coach sometime in March to begin practicing.

4. I used to fill out paperwork that was handed out to the coaches. Where did it go?
   a. We are no longer requiring the hard copies of the Emergency Contact Form, Parent Code of Ethics, and the Concussion Awareness form to be filled out. If your child has any medical conditions your coach needs to be aware of, please communicate that with him/her. We still expect parents to abide by the Code of Ethics and we do follow the concussion protocol. These items are posted on the website for your review.

5. How long will the evaluation take?
   a. If you have registered during the registration window, the evaluation should take no longer than 10 minutes. Registering online gives you a “fast pass” and allows you to go straight to the gym for evaluation.
   b. If you did not register during the registration window, the evaluation can take a half an hour. The cashier will need to verify all account information and collect payment PRIOR to your child going into the gym to be evaluated.

6. Oh no! I’ve paid online and missed the evaluation dates! What happens now?
   a. Your child will be automatically placed on the wait list. We will then send an email to players only to make each team have the same amount of players. If we do not need to even out the teams, you will be issued a refund. A $20 administrative fee will be assessed per our refund policy.

7. I missed the registration window! What can I do now?
   a. Your child can still play! You will need to register the same day your child gets evaluated. To speed up your process, check to make sure your information on your RSRPD account is up to date or create an account if you do not have one. There will be a $20 administration fee assessed to your registration.

8. My child has never played before. Does everyone make the team?
   a. Yes, every child that is evaluated gets placed on a team. Teams are based on height then skill (minus the instructional basketball league). Our league directors do the best they can to make the team as even in height and skill as possible.

9. We’re cleared, but my child is no longer going to play. Can I get a refund?
   a. It is possible, but fees may apply. Please check the flyer for your league to see our refund policy.

10. My child is cleared! We’re ready to play. What’s next?
    a. You should expect to be contacted about two weeks after the last evaluation date. It takes approximately this amount of time for the league directors put together the teams and meet with the coaches to talk about expectations for the upcoming season. Once coaches receive their team, they are encouraged to call or email their players ASAP. Coaches are given 48 hours to contact players then team lists will then be posted online. Please check the website to see if the list has been posted. If you need your coach’s contact information, we will be happy to provide it to you.
1. We have other commitments on [insert day of the week/time]. I need to practice on a specific day. Is it possible to make this happen?
   a. Unfortunately we do not take any special request. Our league depends on volunteer coaches and we cannot accommodate these requests as there may not be a coach available at your specific time. The best way to make sure you get the specific day or time that you need is to become the head coach of the team.

2. We have a lot of family commitments. What is the commitment like for this league?
   a. The commitment to this league is no more than 3 hours a week. Each practice is 1 hour and each game is 1 hour. We anticipate another hour for getting to the gym early and time spent after the game.

3. I have a carpool request...
   a. We do not accommodate carpool requests in order to keep the teams as fair as possible. This helps us to avoid “stacking” a team. Our leagues have between 100 and 500 players. Honoring the request of one family over the other does the exact opposite of what our leagues are about: fairness. The only way to guarantee two people to be on the same team is to be a coach/assistant coach combo.

4. I have two kids playing in the same division. Can they be on the same team?
   a. Yes, siblings will be placed on the same team unless otherwise requested.

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**COACHING**

1. I’m interested in coaching, but I have never done it before. Do you offer training?
   a. We do have a training session for our coaches. We also have staff at each practice that is knowledgeable about the game that can assist you if you are looking for guidance.

2. I may want to coach, but I work and it seems like a lot of work and a big time commitment. What are my options?
   a. As a coach you get to pick your practice time from the wide range of time we have available. If there is an issue with games on the weekend, please contact us and we will do our best to accommodate you. We appreciate our volunteer coaches and try to accommodate every coach’s request. All head coaches will also receive 50% of their registration for each team they coach.

3. I’m coaching, can I coach my own child?
   a. Yes you will be coaching your own child unless otherwise requested.

4. I’m coaching and a buddy of mine would like to assist with me. Is that a possibility?
   a. Yes. Each head coach can have one assistant coach. Your team will then consist of your child(ren) and their child(ren). The rest of your team will be formed by our league directors. Assistant coaches do not receive the coaching discount.

5. I have kids in different divisions. Do I have to pick which kid I am going to coach or can I coach them both?
   a. Of course you can coach more than one team! By coaching more than one team we will also make sure that you never play at the same time. Coaches that are coaching more than one of our teams have priority in picking their practice time.

6. I’ve already registered my child, but I am willing to head coach.
   a. Thank you! If we are in need of a coach in your division then we will issue you a 50% refund for your contribution. We will then be in contact to make sure we have the correct paperwork and you can pick your practice day.
1. **How long does this league last?**
   a. Our leagues last about 10 to 12 weeks.
      i. Note: The Youth Basketball League does have a post season where you can play another two weeks.

2. **I lost my schedule. Can you provide me with a new one?**
   a. Schedules can be found online by visiting the youth sports pages.
      i. Note: The Youth Basketball League standings can also be found on this page.

3. **What rules are you playing by?**
   a. We play by high school rules unless otherwise noted. A copy of all our league rules can be found on the youth sports pages.

4. **Does my child need to bring a ball?**
   a. Your child should bring a ball with them to practice. The size ball your child will be playing with is listed in our rules under “Equipment.” All game balls are provided by the league.
      i. Note: Practice and game balls are provided for the Volleyball League.

5. **Where are the practices/and games?**
   a. All games and practices will be played at the Rancho Santa Susana Community Center. Coaches do have the option to hold extra practice elsewhere – please contact your coach to find out where.
      i. Note: The Youth Basketball League will also use other gyms throughout the community. A list of locations (with addresses) can be found online.

6. **What is an instructional league?**
   a. In our instructional leagues, we do not keep standings. Each division has adapted rules to teach the basics of the game to the new players while accounting for the average skill level.