

# Frequently Asked Questions for the Reopening of the North Haven Town Pool

## When will the pool be open?

We will open Monday July 13<sup>th</sup> with the following hours:

Mon-Thursday 7:30am-12:30pm and 2:30pm-5:30pm and 6:30pm-7:30pm

Fridays 7:30am-12:30pm

Saturday 11:00am-4:00pm

## Do I have to reserve a swim time?

Yes. Go to the following link to do so, <https://nhpool.getomnify.com/#!/schedules/> You must be a resident to make a reservation. If you do not have a pool pass, be prepared to show proof of residency when you come to swim and money to purchase a daily pass. No out of town guests will be allowed. You will only be allowed to sign up for one 1 - hour session per day and that is based on availability. Please be patient, this is a new system for all of us. We may make changes as we find what works best.

## How do I reserve a swim time?

Go to this link <https://nhpool.getomnify.com/#!/schedules/> and reserve your time . If you don't have a computer or cannot figure it out, you may call the Rec Center during business hours and someone will assist you.

## Does my swim time start when I get in the pool or when I get in the building?

When you get in the building. We are reserving in hour blocks because that is the total time you have to be in the facility, not the pool. For example, if you swim for 30 minutes, you then have 30 minutes to shower and get dressed if you choose. To maximize your time, it would be beneficial to arrive swim ready and then to shower and change at home after your you swim. Please plan accordingly.

## Can I walk in the day of?

**No.** You must have a reservation.

## Is the pool open to nonresidents?

No. Time and numbers are limited due to safety measures against coronavirus, so all times available will go to our residents.

## Will there be swimming lessons this summer?

No. Because so much of swimming lessons is hands on, it is impossible to social distance.

## How will you maintain social distancing in the locker rooms?

Changing areas will be marked and numbered that are at least 6 feet apart and all lockers will be secured closed so they cannot be used. All four showers in the Women's Locker Room can be used at the same, time, however, people will need to be careful to keep their distance while entering and exiting the showers. In the Men's Locker Room, the gang showers can only be safely used one at a time. We strongly recommend that you change and shower at home if possible after your swim.

## How will you maintain social distancing on the deck?

There will be marked designated areas for patrons to leave their belongings while they swim. Nothing is to be left in the locker rooms. Staff will assist in keeping people safely distanced both in and out of the pool. They will also sanitize common touch points regularly. Only swimmers will be allowed on deck, no spectators. Children 8 years and under must be accompanied by an adult in the pool. Parents not swimming with their children 9 years and older must be present at check in to sign them a waiver.

**How will you maintain social distancing in the pool?**

The pool will be divided into 8 lanes. You are reserving a lane when you make your reservation. The only time more than one person can reserve the same lane is when more than one household member shares it. If you are bringing more than four family members, you should make more than one reservation so that distancing is possible and so that you are not so overcrowded that you cannot enjoy your swim. There will be no hanging on the lane lines, so weak swimmers should either bring their own swim aid or stay in the shallow end.

**Do I have to wear a mask?**

You must wear a mask at all times except for when you are in the pool or the shower.

**Will there be belts, fins and noodles for public use?**

No. Please bring what you need and want, and then take it with you when you leave.

**What can I bring to use at the pool?**

You may bring non-inflated flotation devices like swim belts, noodles and kickboards. You may also bring swim fins, goggles, masks and snorkels. There will be no drinking fountain available so we recommend that you bring a filled water bottle.

**How will the facility be sanitized?**

The locker rooms will be professionally cleaned and sanitized before the pool opens for the day. The facility will be closed down and the deck and locker rooms will be cleaned and sanitized again midday. Common touch points will be cleaned regularly throughout the day.

**Can I use the diving board?**

Unfortunately, no.

**Does the pool close for thunderstorms?**

Yes. If there is a storm overhead, the lifeguards will direct you to exit the pool and will give you further instructions appropriate to the specific situation.

**As a Pool Pass holder from 2019-2020, how will I be compensated for the time the pool was closed from March-July?**

You will receive the following discount off for your renewal of your 2020 – 2021 membership:

Single Senior	\$10
Senior Couple:	\$13
Single Child	\$20
Single Adult	\$23
Family of 2	\$33
Family of 3 or more	\$40

You will also get the additional \$10 discount that anyone getting a pass for 2020-2021 will receive.